

The Confederation of British Surgery

Medico-Legal Services Payments Survey 2020



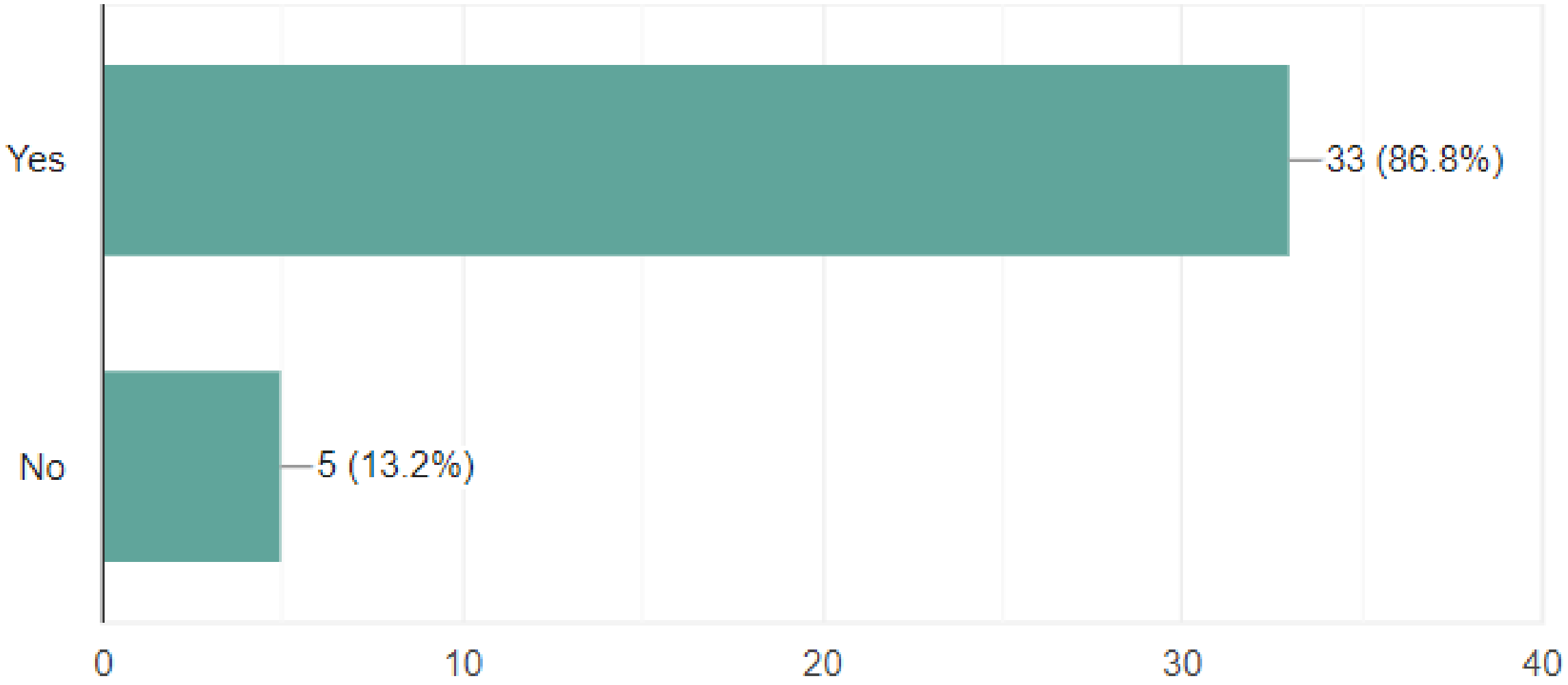
Key Findings

- 86% of respondents had experienced defaulted or delay payments from law firms.
- Of this 86%, 91% of respondents always send their T's and C's to a potential law firm/client before commencing work, but had still experienced defaults or delays.
- Nearly a quarter (23.1%) of organisations gave no specific reason for delayed or non payment.
- After accepting instruction, 91.9% of respondents always send a copy of their terms and conditions of service, specifying hourly rate and turn around time.
- 82% of respondents have had upto 20% of their medico-legal income affected by this type of situation, nearly 18% had more than 20% of their medico-legal income affected.
- In the past 5 years, more than 20% of respondents had experienced more than 10 occasions of defaulted or delayed payments. 58% of respondents had experienced 1-3 episodes.
- 83% of respondents had experienced this situation with between 1-4 organisations (48% with 2 organisations). The remaining 17% had experienced this with 5-10 organisations (1 respondent with more than 10 organisations).
- 76.5% of respondents had instructed a third party organisation to attempt to recoup these defaulted/delayed payments; only 20% of which were successful.



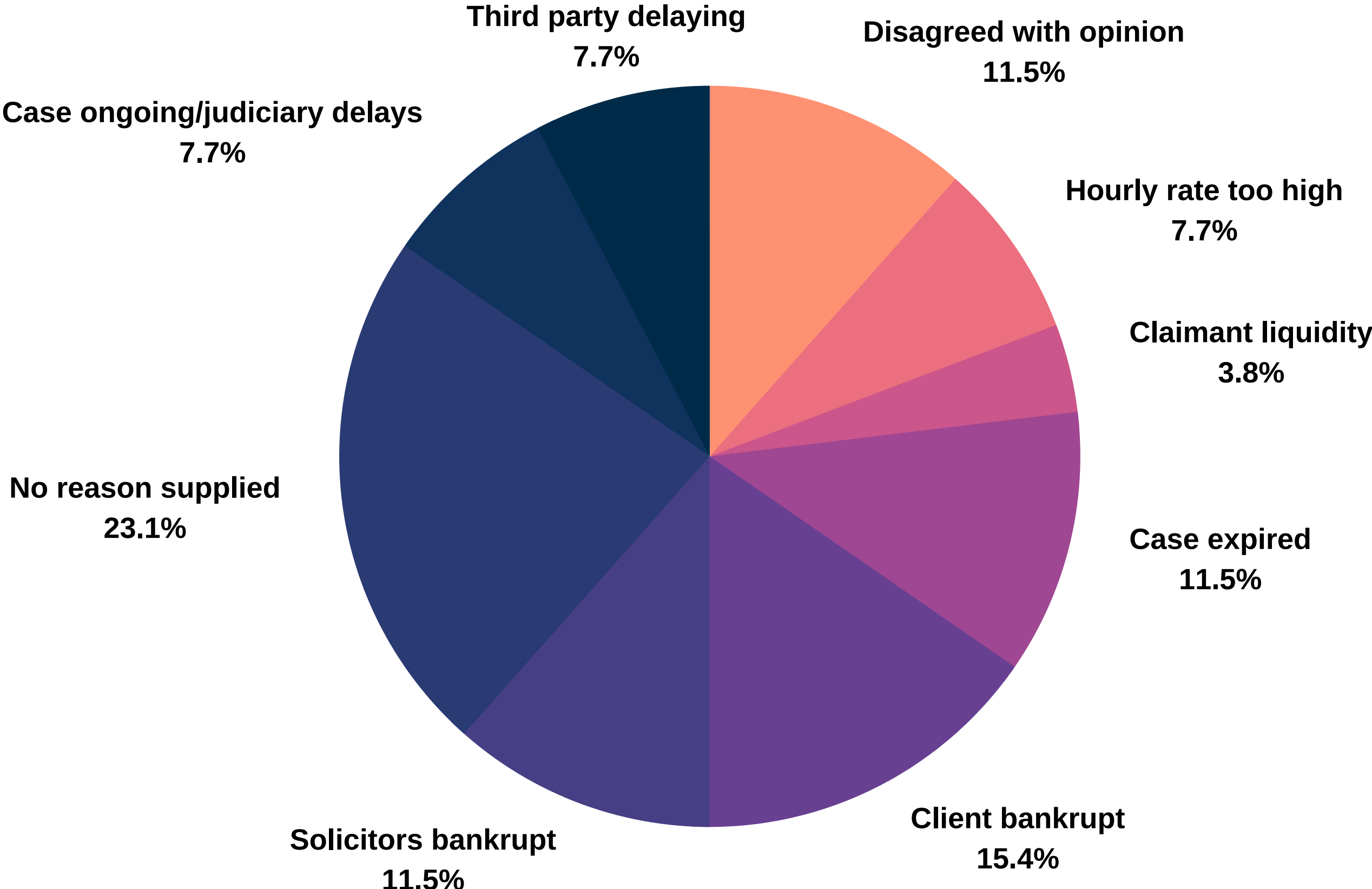
Have you ever had an organisation that instructed you to provide a medico-legal opinion/report withhold or default on payments to you?

34 responses



What was the excuse of the firm or organisation that delayed or defaulted on payment?

27 responses



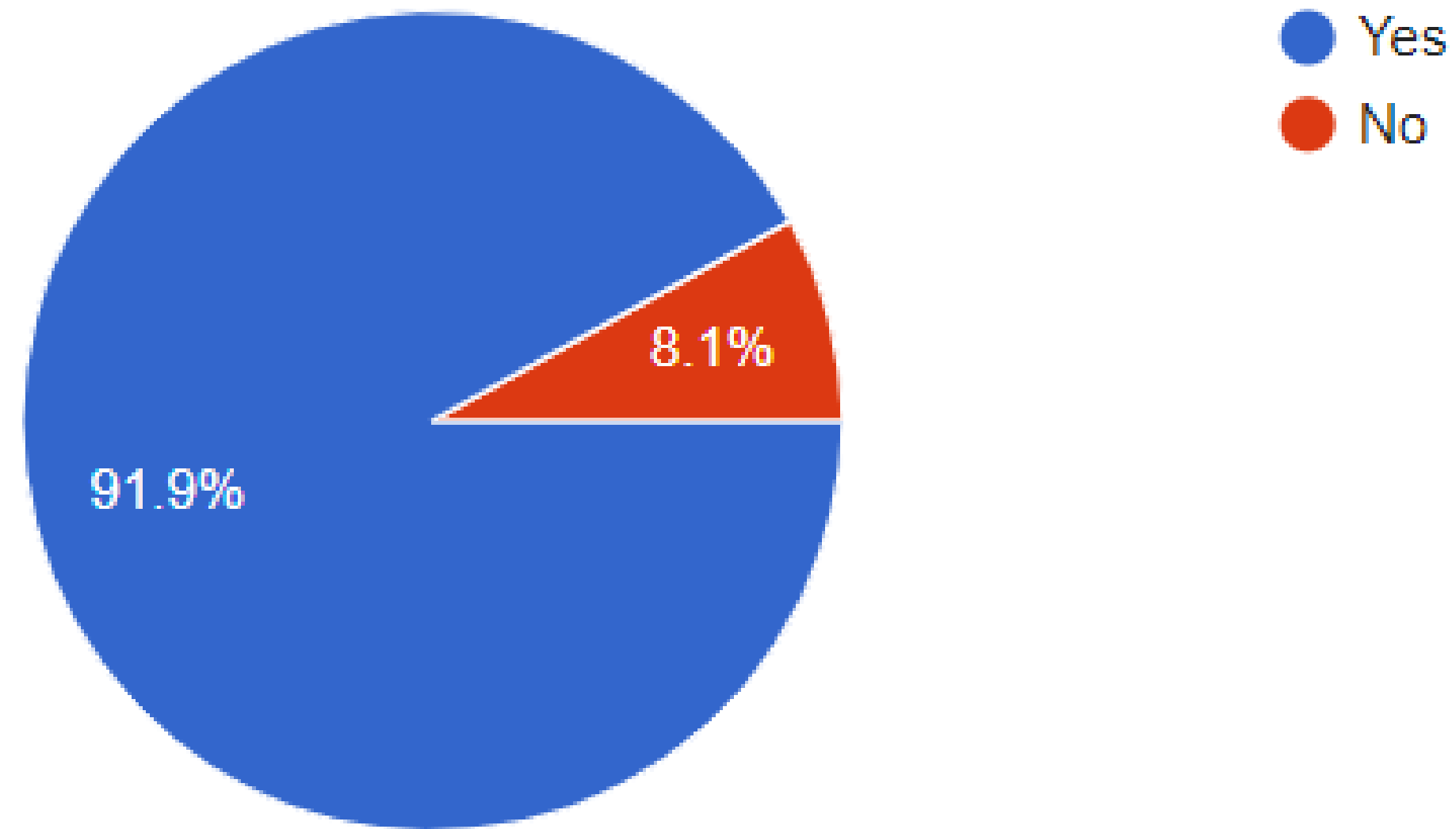
Are you prepared to tell us the name of the firm of solicitors? Do you have any further comments on your answer to question 2?

24 respondents answered this question

CBS declines to disclose the firms that were named.

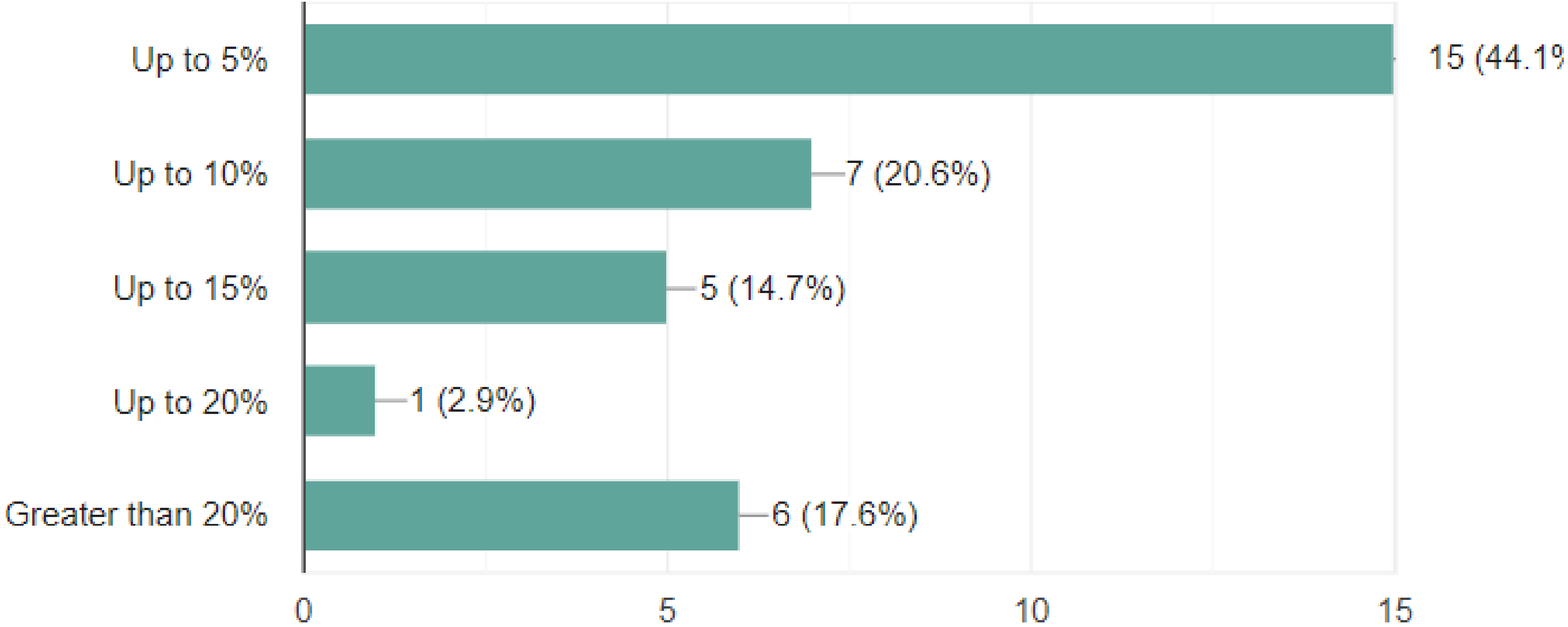
After accepting instructions, do you always send a copy of your terms and conditions of service, specifying hourly rate and turn around time?

37 responses



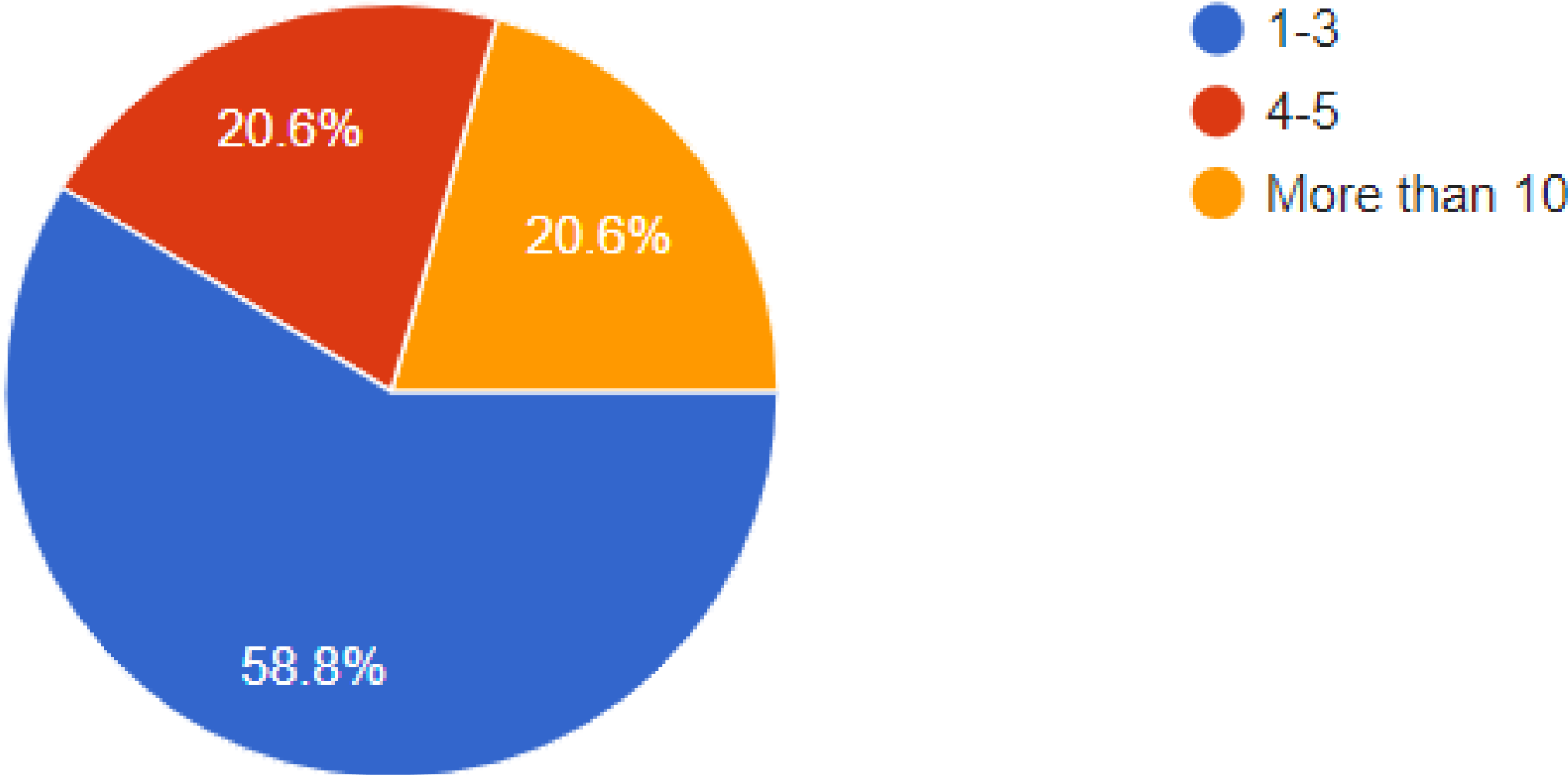
Approximately what percentage of your medico-legal income has been affected by this type of situation?

34 responses



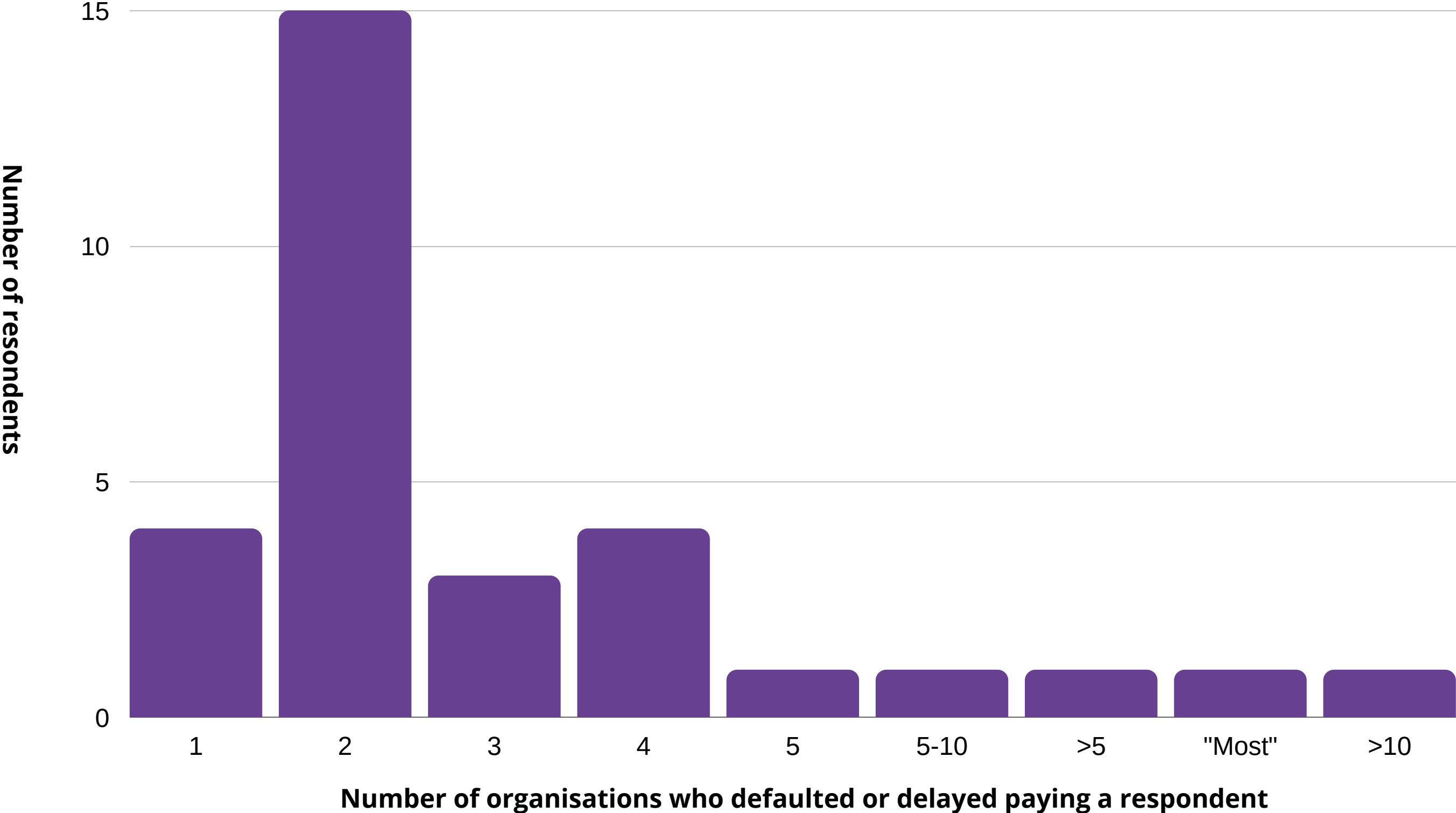
How many times in the past 5 years have you experienced this?

34 responses



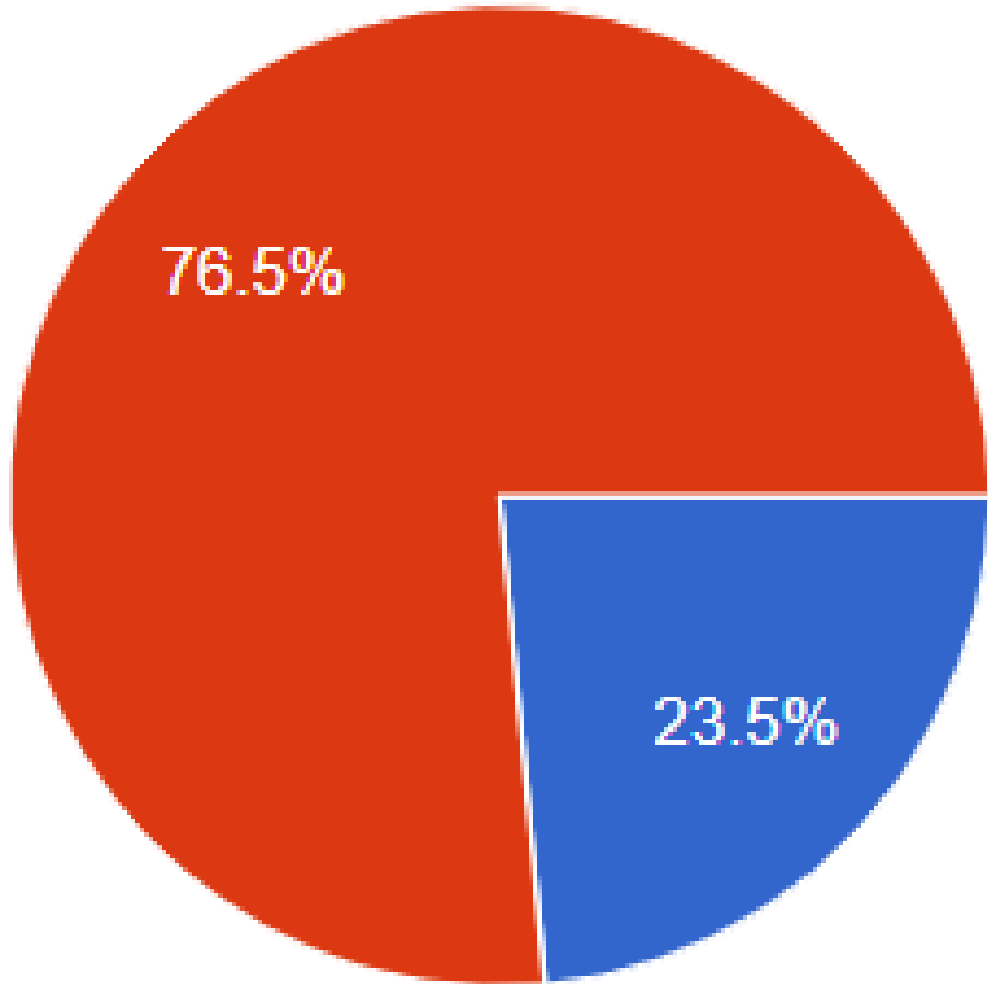
How many organisations have you experienced this with?

31 responses



Did you instruct a third-party (solicitor or organisation) to attempt to resolve or recoup?

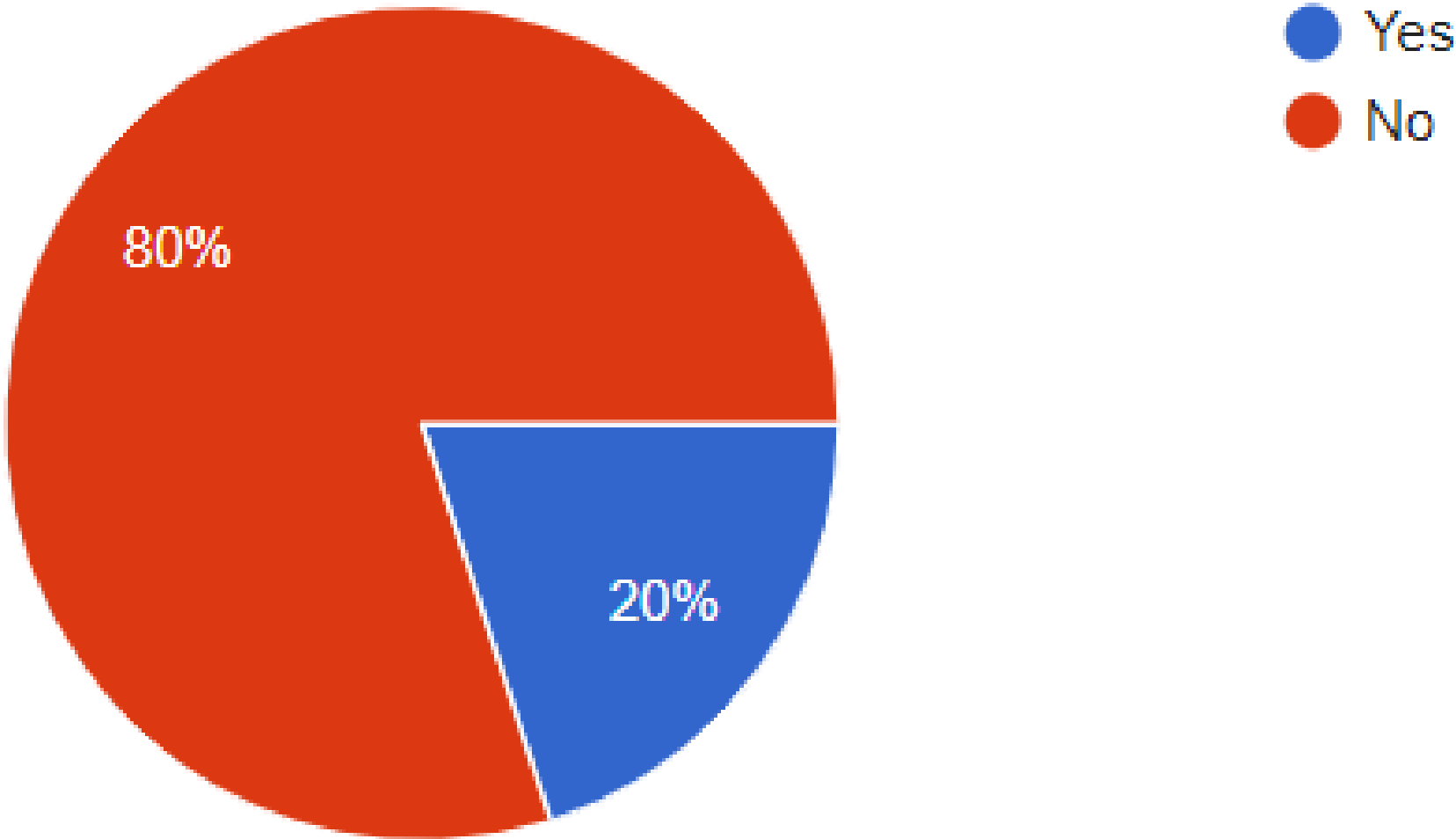
34 responses



- Yes
- No

If you did instruct a third-party to resolve the matter, were they successful?

15 responses





**For more
information**

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